DOCUMENT RESUME

ED 165 729 IR 006 544

TITLE	People Need Libraries.
INSTITUTION	Queens Borough Public Library, Jamaica, N.Y.
PUB DATE	77
NOTE	19p.
EDRS PRICE	MF-$0.83 Plus Postage. HC Not Available from EDRS.
DESCRIPTORS	Administrative Personnel; Annual Reports; *Community Benefits; Comparative Statistics; Directories; Federal Aid; Financial Support; Library Acquisition; Library Circulation; *Library Expenditures; Library Programs; *Library Services; *Public Libraries; State Aid
IDENTIFIERS	*Queens Borough Public Library

ABSTRACT

This annual report of the Queens Borough Public Library for 1976-77 focuses on the cooperative efforts it employed to maximize its services in the face of New York City's fiscal crisis. Though the staff was reduced by nearly 28 percent and hours were decreased by nearly 44 percent, circulation and reference statistics show only a 7 percent cut-back. Comparative statistics for 1976-77 and 1975-76 for receipts and expenditures, materials lent home for use, and reference assistance are presented, as well as new services that the library was able to provide with the help of state and federal grants: Free Bus to the Library, Literacy Volunteers, Higher Education Library Advisory Service (HELAS), New Americans Project, Job Information Service, and Community Information Center Referral Services. Special Features, such as Mail-A-Book Service, Oral History Tapes, Borrow-A-Picture Program, Associated Press Wire Service, Sunday Service at the Central Library, and Library Service to Prisoners, are also described. A directory of the branch libraries and a list of administrative personnel for Central Library are included. (JD)

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people need LIBRARIES

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Rosemary Cheng

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC) AND USERS OF THE ERIC SYSTEM."

That people need libraries has been recognized for 3,000 years. That Libraries need people was demonstrated in Queens in 1976-77 when hundreds paraded, picketed, wrote letters, signed petitions, and finally convinced New York City's budget planners that the people wanted their libraries to stay alive.

Through the darkest days of New York City's fiscal crisis the Queens Borough Public Library cooperated in efforts to reduce expenditures. Again and again the money allotted for the Library was slashed. Members of the Library staff opted for early retirement, found other jobs, and finally were laid off in a massive personnel cut suffered by all City agencies. At the lowest point, the Library had only 74f employees to provide all information, clerical, and behind-the-scenes support services at the Central Library and 55 neighborhood branches. This contrasted with a full staff of 1032 in 1974-75.

Most of the neighborhood branches were operating on a "pairing" basis which allowed two branches to be served by one staff. Each branch was open only three days a week. Later, even that was reduced with each paired branch being open only five days every two weeks. Queens Libraries offered 1445 hours of service weekly, contrasted with 2556.5 hours per week in 1974-75.

Yet with staff slashed nearly 28 per cent, and hours of service decreased by nearly 44 per cent, the residents of Queens made optimum use of their libraries; circulation and reference statistics show only a seven per cent cut-back.

LIBRARIES need people

PRESIDENT'S MESSAGE

As the Queens Borough Public Library entered its eightieth year, the Board of Trustees was confronted by knottier problems than, perhaps, any earlier group had encountered. Caught in a money squeeze between drastically curtailed funds from New York City's Budget, and the inflationary price rise for books, magazine subscriptions, utilities, supplies and salaries, the Board faced difficult decisions. In order that all areas of Queens should be served equally, it was determined that only as a last resort would any branch library be closed. All might suffer cutbacks in hours of service, but each existing branch library would continue to offer as much service as possible.

Expansion of traditional services had to be put aside until better times arrive. Four new buildings, designed and built by the City to serve strictly as libraries, had to be refused by the Trustees for the simple reason

that no funds were available to staff them, or to pay for heating, lighting, and cleaning them. On four more buildings, in various stages of completion, construction was halted.

Elsewhere in this report will be listed the innovative services the Queens Borough Public Library initiated through use of special funds in the continual quest for ways to be useful to all of the people of Queens. One of our concerns is an attempt to stem the rising tide of illiteracy. Several programs have been started, each encouraging self-education at a different level. From recruiting and training tutors who devote their spare time to teaching adults who are functionally illiterate, to advisory and referral services for persons wishing to change careers or to prepare themselves for advancement in their vocations, the Library offers assistance.

The staff of the Queens Borough Public Library must be commended for persevering with their tasks through days of uncertainty. Each of them brought a willing spirit and new energy to solving unexpected problems. Through cooperative efforts, duties were redistributed and more productive ways of achieving desired results were found.

I wish to welcome two new trustees appointed in the last year, Dr. Thomas E. Curley and Mr. Richard A. Barry. Each brings expertise in the field of education, plus a sense of mission. They see libraries as a vital part of society.

The Board of Trustees is united in appreciation of the support of the citizens of Queens as expressed in the flood of letters to Mayor Abraham D. Beame and other City and State legislators requesting reappraisal of the budget in favor of more support for libraries. We pledge to continue to do our best to provide library service which we hope will be fundamental in all our lives.

Rabbi Dr. Josiah Derby

FROM JULY 1976 THRU JUNE 1977

QUEENS RESIDENTS BORROWED:

5,909,845 books, magazines, records, and other materials.
11,669 films for home or community use.

6,631,948 questions were answered.

QUEENS LIBRARIES CONTINUED TO OFFER INTERESTING, INFORMATIVE EVENTS for people of all ages.

7,729 free programs were attended by

40,916 adults
10,535 young adults
142,890 children

TOTAL ATTENDANCE 194,341 persons

Programs demonstrating how consumers can get the best bargains draw crowds to the library.

NEW SERVICES

To counteract the depletion of funds from traditional sources, the Library actively pursued and received grants from the Federal and State governments to start these new services:

FREE BUS TO THE LIBRARY, replacing the more expensive bookmobiles, for residents of areas of Queens without local Library service. The free bus brings people to one of the 13 regional reference centers where they can enjoy full Library service, stay as long as they want.

LITERACY VOLUNTEERS, a program which trains tutors to work on a one-for-one basis to help adults learn to read in order to solve the basic problems in their lives -- reading destination signs for bus and subway, want ads, job application forms, food and medicine labels.

HIGHER EDUCATION LIBRARY ADVISORY SERVICE (HELAS) advises and explores possibilities for post-secondary education. Trained librarians evaluate and advise on the selection of programs leading to external degrees as a result of independent learning or correspondence school training. Possibilities for financial aid for formal education are explored for those who wish to continue their education past high school.

Customer boards free bus to the library.

Volunteer tutors learn how to help the functionally illiterate.

NEW AMERICANS PROJECT introduces foreign-language speaking persons to Library services. Through foreign-language movies, popular magazines and paperback books, and special programs, new residents of our country are assisted to integrate into their communities.

JOB INFORMATION SERVICE collects announcements of employment opportunities throughout the metropolitan area. In the Central Library alone, over 600 persons a week have consulted this service.

COMMUNITY INFORMATION CENTERS in three widely separated areas, Jamaica, Long Island City and Far Rockaway, offer referral services to those with difficulty in settling problems with City agencies and social service organizations. Specially trained Library staff evaluates each problem individually, locates sources of help, and cuts through red tape to make appointments with the proper person.

Booklets explaining library pr.vileges to New Americans are printed in French, Greek, German, Spanish, Chinese, Italian, Russian and, shown above, Korean.

SPECIAL FEATURES

As in all times of financial crisis, we tightened our belts and learned to do without some benefits we had enjoyed. We closed several small storefront branches whose high rents had been a strain on the budget and opened new buildings constructed by the City. We garaged the bookmobiles when fuel and repair costs became excessive. We closed our bindery. We removed extra telephones. With the savings we managed to combat inflationary prices and add to your Library's shelves:

251,359 books
2,457 records
1,297 cassettes
16,296 pamphlets
297 films

And we continued, or extended some of our library programs: Since it began **MAIL-A-BOOK SERVICE** sent 20,118 items to shut-ins or other persons unable to attend the Library in person. Originally operated with Federal funds, the Library extended the program when the Federal grant ended.

ORAL HISTORY. To preserve the story of Queens, in the words of early residents, the Long Island Room initiated a program of interviews with older citizens who recall the days when Queens was a collection of individual villages instead of a sprawling metropolis. Interviews are recorded on cassettes to form a pool of unique information for future historical researchers.

BORROW A PICTURE to decorate your home or apartment. The Central Library maintains a collection of framed reproductions of famous art masterpieces which can be borrowed for up to two months.

Pictures to decorate your home or apartment can be borrowed from the Central Library.

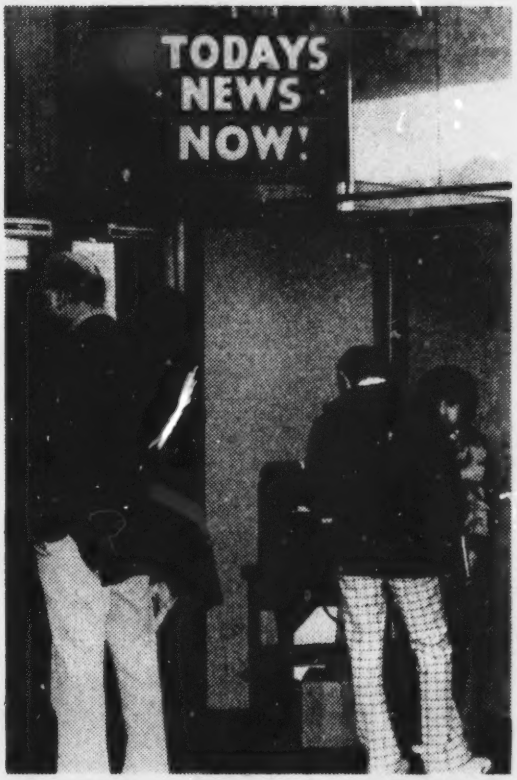
Weekend homework program gets underway at the East Elmhurst Branch Library.

ASSOCIATED PRESS WIRE SERVICE available at the Central Library provides instant update on news developments, stock market quotations, and sports events.

SUNDAY SERVICE AT THE CENTRAL LIBRARY continued through State aid, allowing persons who had no other time to visit the library a chance to locate materials for study or recreation.

LIBRARY SERVICE TO PRISONERS in the New York State Correctional Facility, the Elmhurst Hospital Women's Prison Ward, the Queens Men's House of Detention and a section of Rikers Island, is provided weekly. Films, magazines and books for recreation and self-education are supplied by the Queens Borough Public Library. Instruction in how to use library reference materials enables inmates to make the best use of the items available to them.

Glimmerings of light at the end of the long tunnel of fiscal problems appeared in July 1977. After Queens citizens and legislators demanded better treatment for the libraries it was announced that 195 positions funded under the Federal Comprehensive Employment and Training Act (CETA) would be allotted to the Queens Borough Public Library. With this assurance, the Library looked forward to returning to near normal branch operation and planned to continue to provide informational, educational, and recreational services to the two million people of Queens.



The latest news is available at the Central Library from the Associated Press machine.

RECEIPTS AND EXPENDITURES

RECEIPTS 1976-1977

Governmental Grants and Appropriations	
New York City appropriations	$ 14,825,958
New York State projects and grants	283,385
Federal Government projects	777,035
Other Income	797,606
TOTAL	$ 16,683,984

RECEIPTS 1975-76

Governmental Grants and Appropriations	
New York City appropriations	$ 15,165,344
New York State projects and grants	2,497
Federal Government projects	700,638
Other Income	550,182
TOTAL	$ 16,418,661

EXPENDITURES 1976-77

Salaries	
New York City appropriations	9,317,616
New York State projects	142,321
Federal Government projects	529,346
Library projects	70,510
Supplies and Materials	
New York City appropriations	280,665
New York State projects	2,641
Federal Government projects	24,864
Books, Periodicals, etc.	
New York City appropriations	1,752,000
New York State projects	8,591
Federal Government projects	10,797
Library projects	74,378

EXPENDITURES 1975-76

Salaries	
New York City appropriations	10,055,418
New York State projects	63,273
Federal Government projects	383,174
Library projects	75,067
Supplies and Materials	
New York City appropriations	307,911
New York State Projects	3,236
Federal Government projects	59,524
Library projects	17,424
Books, Periodicals, etc.	
New York City appropriations	1,705,178
New York State projects	29,556
Federal Government projects	44,461
Library projects	103,020

Equipment and Contractual Services	
New York City appropriations	616,[illegible]
Federal Government projects	[illegible]
Library projects	[illegible]
Pensions	
New York City appropriations	1,[illegible]
New York State projects	10,109
Federal Government projects	26,946
Library projects	8,734
Fixed and Miscellaneous Charges	
New York City appropriations	1,066,018
New York State projects	9,065
Federal Government projects	18,241
Library projects	74,859
Other Expenditures	
New York State projects	10,307
Federal Government projects	128,966
Library projects	65,648
Excess of Receipts Over Expenditures	
Committed but not paid by July 1, 1977	503,037
TOTAL	$ 16,683,984

Equipment and Contractual Services	
New York City appropriations	259,602
Federal Government projects	32,939
Library projects	139,805
Pensions	
New York City appropriations	1,874,648
New York State projects	24,001
Federal Government projects	24,715
Library projects	13,260
Fixed and Miscellaneous Charges	
New York City appropriations	962,587
New York State projects	6,164
Federal Government projects	83,433
Library projects	3,517
Other Expenditures	
New York State projects	42,112
Federal Government projects	31,614
Library projects	52,555
Excess of Receipts Over Expenditures	
Committed but not paid by July 1, 1976	20,467
TOTAL	$ 16,418,661

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(as of May 1, 1978)

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Mayor of the City of New York

Hon. Harrison J. Goldin
Comptroller

Hon. Carol Bellamy
President, City Council

ADMINISTRATION

(as of May 1, 1978)

Milton S. Byam
Director

Constance B. Cooke
Deputy Director

CENTRAL LIBRARY

(as of May 1, 1978)

QUEENS BOROUGH CENTRAL LIBRARY
89-11 Merrick Blvd. Jamaica (11432) 739-1900

Charles F. J. Young, Librarian

Art & Music Division
Dorothea Wu

Clayton Ezell
Buildings & Grounds Department

Donald Cilla
Business Manager

Frank DeRosa
Investigation & Security Department

Naomi L. Thorne
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Management Analysis Department

Samuel A. Lacey
Extension Services Department

R. Bryan Roberts
Programs & Services Department

Jean St. Clair
Consultant, Children's Services

Vivian Brown
Consultant, Young Adult Services

Josephine Mauro
New Americans Library Liaison Specialist

Linda Robinson
Institution Librarian

Barbara Caturani
Literacy Advisor

Children's Division
Joan Cole

Circulation Division
Muriel Iazzetta

Film Division
John Quinnam

HELAS
Edith Singer

History, Travel & Biography Division
Stella Beckman

Information Public Catalog
Rosemarie Riechel

Language & Literature Division
Thomas Black

Long Island Division
Davis Erhardt

Popular Library Division
Carol Liu

Science & Technology Division
John Brady

Social Science Division
Phyllis Poses

Stack Services
Michael Hinton

Student Room
Sherman Tang

Young Adult Division
Vivian Brown

ANNUAL REPORT

BRANCH LIBRARIES

(as of May 1, 1978)

ARVERNE 312 Beach 54 Street (11692) Edith Weiner, Branch Librarian	NE 4-4784
ASTORIA 14-01 Astoria Blvd. (11102) Daniel Cheng, Branch Librarian	AS 8-0601
AUBURNDALE-CLEARVIEW 25-55 Francis Lewis Blvd. (11358) Esther Kalish, Branch Librarian	352-2027
BAISLEY PARK 117-11 Sutphin Blvd. (11436) John Butler, Branch Librarian	JA 9-1590
BAYSIDE 214-20 Northern Blvd. (11361) Max Palmer, Branch Librarian	BA 9-1834
BELLEROSE 250-06 Hillside Ave. (11426) Jean Dickerson, Branch Librarian	343-0303
BRIARWOOD 138-12 84 Road (11435) Marilyn Smyth, Branch Librarian	658-1680
BROADWAY 40-20 Broadway (11103) Evelyn Hall, Branch Librarian	RA 1-2462
CAMBRIA HEIGHTS 220-20 Linden Blvd. (11411) Marie Stark, Branch Librarian	LA 8-3535
CORONA 38-23 104 Street (11368) Charles Hsu, Branch Librarian	HA 6-2844
DOUGLASTON-LITTLE NECK 249-01 Northern Blvd. (11363) Eugene Cahill, Branch Librarian	BA 9-0590
EAST ELMHURST 95-06 Astoria Blvd. (11369) Linna Yu, Branch Librarian	424-2619
EAST FLUSHING 196-06 Northern Blvd. (11358) Josephine Jones, Branch Librarian	357-6643
MIDDLE VILLAGE 75-30 Metropolitan Avenue (11379) Philip Potenza, Branch Librarian	DA 6-1390
MITCHELL-LINDEN 29-42 Union Street (11354) Liang-han Chen, Branch Librarian	LE 9-2330
NORTH HILLS 245-04 Horace Harding Expwy. (11362) Marilyn Lubin, Branch Librarian	BA 5-3550
OZONE PARK 92-24 Rockaway Blvd. (11417) Rudolph Bold, Branch Librarian	845-3127
PENINSULA 92-25 Rockaway Beach Blvd. (11693) Robert Innes, Branch Librarian	634-0101
POMONOK 158-21 Jewel Avenue (11365) Paul Batra, Branch Librarian	591-4343
POPPENHUSEN 121-23 14 Avenue (11356) Sunil Banerjee, Branch Librarian	FL 9-1102
QUEENS VILLAGE 94-11 217 Street (11428) Marie Bottomley, Branch Librarian	SP 6-6800
QUEENSBRIDGE 10-43 41 Avenue (11101) Richard Epp, Branch Librarian	RA 9-0798
RAVENSWOOD 35-32 21 Street (11106) Robert Papell, Branch Librarian	ST 4-2112
REGO PARK 91-41 63 Drive (11374) Irene Teller, Branch Librarian	459-5140
RICHMOND HILL 118-14 Hillside Avenue (11418) Aldona Grabauskas, Branch Librarian	VI 9-7150
RIDGEWOOD 20-12 Madison Street (11227) Leora Jenkins, Branch Librarian	VA 1-4770

ELMHURST 271-1020
86-01 Broadway (11373)
Magda Elias, Branch Librarian

FAR ROCKAWAY FA 7-2549
1637 Central Avenue (11691)
Alan Thommasson, Branch Librarian

FLUSHING HI 5-0800
41-25 Main Street (11355)
Mary Wang, Branch Librarian

FOREST HILLS BO 8-7934
108-19 71 Avenue (11375)
Ivy Prucha, Branch Librarian

FRESH MEADOWS GL 4-7272
193-20 Horace Harding Expwy. (11365)
Harriet Rath, Branch Librarian

GLEN OAKS FI 7-8200
256-04 Union Turnpike (11004)
Rodney Crippen, Branch Librarian

GLENDALE VA 1-4980
78-60 73 Place (11227)
Adrienne Arkun, Branch Librarian

HOLLIS HO 5-7355
202-05 Hillside Avenue (11423)
Kathryn Nicholas, Branch Librarian

HOWARD BEACH MI 1-7086
155-12 Cross Bay Blvd. (11414)
Harriet Goldfluss, Branch Librarian

JACKSON HEIGHTS TW 9-2500
35-51 81 Street (11372)
Anna Simon, Branch Librarian

LAURELTON LA 8-2822
134-26 225 Street (11413)
Flora Alston, Branch Librarian

LEFFERTS REFERENCE CENTER VI 3-5950
103-34 Lefferts Blvd. (11419)
Norman Grove, Branch Librarian

LEFRAK CITY 592-0266
98-25 Horace Harding Expwy. (11368)
Eileen Johnson, Branch Librarian

McGOLDRICK FL 3-0839
155-06 Roosevelt Avenue (11354)
Margaret McElroy, Branch Librarian

MASPETH NE 9-5228
69-70 Grand Avenue (11378)
Yuan-li Tu, Acting Branch Librarian

ROCHDALE VILLAGE 723-4440
169-09 137 Avenue (11434)
E. Cynthia Jenkins, Branch Librarian

ROSEDALE LA 8-8490
144-20 243 Street (11422)
Rose Askinazi, Branch Librarian

ST. ALBANS LA 8-8196
191-05 Linden Blvd. (11412)
Ernestine Washington, Branch Librarian

SOUTH HOLLIS 465-6779
204-01 Hollis Avenue (11412)
Eugene Lychmanenko, Branch Librarian

SOUTH JAMAICA RE 9-4088
110-36 New York Blvd. (11433)
Stephan Almasi, Branch Librarian

SOUTH OZONE PARK JA 9-1660
128-16 Rockaway Blvd. (11420)
John Socha, Branch Librarian

STEINWAY RA 8-1965
21-45 31 Street (11105)
Robert Schmidt, Branch Librarian

SUNNYSIDE ST 4-3033
43-06 Greenpoint Avenue (11104)
Robert Hersee, Branch Librarian

VLEIGH 261-6654
77-33 Vleigh Place (11367)
Arthur Rath, Branch Librarian

WHITESTONE 767-8010
151-10 14 Road (11357)
Alvin Zimmerman, Branch Librarian

WINDSOR PARK HO 8-8300
79-50 Bell Blvd. (11364)
Dev Korpal, Branch Librarian

WOODHAVEN 849-1060
85-41 Forest Parkway (11421)
Michael Mironchik, Branch Librarian

WOODSIDE HA 9-4700
54-22 Skillman Avenue (11377)
Sandra King, Branch Librarian

LANGSTON HUGHES COMMUNITY LIBRARY AND CULTURAL CENTER 651-1100
102-09 Northern Blvd. (11368)
Charlyne Gadsden, Supervisor

LIBRARY MATERIALS USE

AGENCY	MATERIALS LENT FOR HOME USE		REFERENCE ASSISTANCE		TOTAL	
	1976-7	1975-6	1976-7	1975-6	1976-7	1975-6
Arverne	20,112	28,656	16,091	19,309	36,203	47,965
Astoria	24,513	28,702	9,890	12,805	34,403	41,507
Auburndale	112,812	156,291	103,410	204,436	216,222	360,727
Baisley Park	22,159	32,351	41,891	27,605	64,050	59,956
Bayside	220,134	196,646	179,091	153,651	399,225	350,297
Briarwood (a)	89,673	132,195	50,661	85,580	140,334	217,775
Broadway	183,555	181,698	133,556	136,998	317,111	318,696
Cambria Heights	31,705	41,874	40,321	30,027	72,026	71,901
Corona	44,528	60,063	22,028	29,170	66,556	89,233
Douglaston	69,531	101,170	89,744	174,932	159,275	276,102
East Elmhurst	31,742	43,539	16,921	44,212	48,663	87,751
Elmhurst	66,103	104,133	63,441	74,296	129,544	178,429
Far Rockaway	140,148	147,175	238,161	219,093	378,309	366,268
Flushing	262,677	233,376	261,320	191,520	523,997	624,896
Forest Hills	325,272	311,193	181,272	167,876	506,544	479,069
Fresh Meadows	248,430	218,333	220,873	202,983	469,303	421,316
Glen Oaks	106,620	136,473	84,794	140,356	191,414	276,829
Glendale (b)	58,747	20,981	39,922	11,728	98,669	32,709
Hollis	69,290	86,227	40,740	29,914	110,030	116,141
Howard Beach	95,880	119,008	60,891	73,548	156,771	192,556
Jackson Heights	322,326	312,183	312,052	267,696	634,378	579,879
Jerome (c)		31,665		15,945		47,610
Laurelton	94,314	90,839	91,587	78,175	185,901	169,014
Lefferts Reference Center (d)	228,585	191,652	211,797	90,752	440,382	282,404
Lefrak City	95,126	154,093	75,192	79,989	170,318	234,082
McGoldrick	99,999	134,874	69,501	79,471	169,500	214,345
Maspeth	84,317	100,743	54,138	91,489	138,455	192,232
Middle Village	71,225	93,225	52,818	42,833	124,043	136,058
Mitchell Linden	95,460	103,911	21,780	68,832	117,240	172,743
North Hills (e)	38,881	37,823	51,607	36,959	90,488	74,782
Ozone Park (f)	33,783	31,711	22,312	14,587	56,095	46,298
Peninsula	119,186	104,349	28,343	41,862	147,529	146,211
Pomonok	98,220	174,393	68,816	128,945	167,036	303,338
Poppenhusen	43,919	46,007	16,384	18,630	60,303	64,637
Queens Village	195,077	167,525	286,704	236,935	481,781	404,460

Queensbridge	18,637	18,059	13,911	18,023	32,548	36,082
Ravenswood	35,263	31,548	22,023	22,236	57,286	53,784
Rego Park	265,565	217,895	191,450	131,833	457,015	349,728
Richmond Hill	96,478	131,330	33,222	57,251	129,700	188,581
Ridgewood	133,914	144,630	85,692	72,581	219,606	217,211
Rochdale Village	58,391	79,998	30,020	45,502	88,411	125,500
Rosedale	63,174	76,640	45,351	44,066	108,525	120,706
St. Albans	23,869	35,327	42,665	27,013	66,534	62,340
Seaside (g)	46,135	107,830	9,835	123,397	55,970	230,427
South Hollis	36,960	64,266	23,860	42,371	60,820	106,637
South Jamaica	17,158	14,255	35,044	21,329	52,202	35,584
South Ozone Park	27,913	48,401	32,595	64,235	60,508	112,636
Steinway	90,199	114,542	47,654	64,332	137,853	178,874
Sunnyside (h)	92,583	115,999	49,184	35,156	141,767	151,155
Vleigh	191,707	182,890	170,263	161,656	361,970	344,546
Whitestone	108,759	142,113	90,363	99,967	195,122	242,080
Windsor Park (i)	78,871	143,589	56,859	92,314	135,730	135,903
Woodhaven	71,082	90,367	24,705	46,630	95,787	136,997
Woodside	64,031	67,860	25,361	28,914	89,392	96,774
Branch Total	5,364,738	5,991,816	4,288,106	4,721,945	9,652,844	10,703,761
Bookmobiles	—	47,972	—	33,123	—	81,095
Books By Mail (j)	6,025	14,093	—	—	—	14,093
Langston Hughes	42,430	26,031	130,900	3,384	6,025	29,415
Special Service Mobile	—	23,192	—	—	173,330	23,192
Central Library	496,652	507,367	2,212,942	2,231,727	2,709,594	2,739,094
GRAND TOTAL	5,909,845	6,600,471	6,631,948	6,990,179	12,541,793	13,590,650
% of Change	-10.46%	+ 1.83%	-5.12%	+ 4.19%	-7.71%	+ 3.03%

As of Jan. 26, 1976, a system of branch pairing went into effect.
As of Feb. 21, 1977, the Library began five-day service in the paired agencies.
As of June 6, 1977, the Library returned to six-day service in the paired agencies.

a) Briarwood closed Oct. 19, 1976 to Nov. 27, 1976 because of a breakdown of the heating system.

b) Glendale operated in temporary quarters Feb. 11, 1974 through July 22, 1976; closed for moving from July 23 until reopening for service in rehabilitated quarters on Aug. 16, 1976.

c) Jerome closed for service August 10, 1976.

d) Lefferts Reference Center opened Sept. 3, 1975, replacing Morris Park and Dunton.

e) North Hills closed Dec. 30, 1975 due to problems in the repair of the heating system. Reopened April 20, 1976.

f) Ozone Park closed for service in the old quarters Aug. 14, 1976. Opened in new quarters Mar. 8, 1977.

g) Seaside closed indefinitely as of Jan. 11, 1977 because of a severe insect problem.

h) Sunnyside closed Oct. 15 through Nov. 14, 1976 for moving and reopening in new building.

i) Windsor Park closed for rehabilitation Nov. 29, 1976. Adult Area reopened Jan. 3, 1977. Children's Area reopened Jan. 17, 1977.

j) Books By Mail instituted Dec. 1, 1975, replacing Hospital Division.